



The
**Prisoner
Ombudsman**
for Northern Ireland

GOT A COMPLAINT ABOUT YOUR RECENT VISIT TO A PRISONER?

If you are a visitor to a prison and you have a complaint you should raise the complaint with the Local Visits Manager in the first instance. If, you remain unhappy with the outcome you can make a complaint to the Prisoner Ombudsman.

CONTACT THE PRISONER OMBUDSMAN ON

FREEPHONE

0800 783 6317

CALLS TO THIS NUMBER WILL NOT BE MONITORED

OR SEND THE DETAILS OF YOUR COMPLAINT TO US AT

22nd Floor, Windsor House, Bedford Street,
Belfast BT2 7FT





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**CONCERNED ABOUT
PROBATION SERVICES
IN PRISON?**

**TAKEN YOUR COMPLAINT THROUGH
THE PROBATION COMPLAINTS
PROCESS AND STILL NOT HAPPY??**

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