



The
**Prisoner
Ombudsman**
for Northern Ireland

**TAKEN YOUR COMPLAINT
THROUGH THE INTERNAL
PROCESS? STILL NOT HAPPY?**

CONTACT THE PRISONER OMBUDSMAN ON

FREEPHONE

0800 783 6317

CALLS TO THIS NUMBER WILL NOT BE MONITORED

OR SEND THE DETAILS OF YOUR COMPLAINT TO US AT

22nd Floor, Windsor House, Bedford Street,
Belfast BT2 7FT

Remember at the end of the Internal Complaints process, if you wish the Ombudsman to investigate your complaint, you must contact the Ombudsman. Your complaint will not automatically come to us. Please also hold on to your Prison Service Complaint reference number.

